

BUSHFIRE RECOVERY SUPPORT PACKAGE

We have a proud history of helping Australians through times of trauma. We're here to help our communities, customers and employees recover and rebuild from the recent bushfire crisis.

Personal Banking Customers

Mortgage repayments paid for one year for customers who have lost their principal place of residence due to the bushfires (up to \$1,200 per month)

Interest-free home loans for customers to cover the gap between insurance payouts and rebuilding costs, subject to our credit criteria (\$250 million allocation)

Business Customers

A grant of up to \$15,000 to assist small businesses with the cost of refurbishing premises that have been destroyed during the bushfires

2.83% p.a. three-year variable rate, low-interest rebuilding loans for business customers, up to \$1 million individual loans (\$1 billion allocation)

No foreclosures for three years on any farming businesses in the affected areas

Fast track credit approvals to provide short-term assistance

A Comprehensive checklist has been created to help you navigate the various packages which have been made available at both State and Federal Government levels:  Checklist (PDF 261KB)

Community

\$3 million to provide emergency cash grants to customers in affected towns and regions

\$500,000 donation to Financial Counselling Australia to support financial counselling services to people in affected towns and regions to help them through the recovery and rebuild

Volunteer fire fighters nationally can access the Disaster Relief Package

Appointing new role **CEO, Bushfire Recovery** to lead response. This includes mobile customer support teams deployed to affected towns and regions for localised decision-making

This is in addition to the **more than \$1 million** already contributed to community groups such as The Salvation Army Emergency & Disaster Appeal, state-based volunteer services, and state bushfire appeals

Our Employees

Uncapped paid leave for Westpac Group employees who are emergency services volunteers in bushfire affected areas (includes Fire, SES, Paramedic and Defence)

3 days paid community volunteering leave for employees wanting to volunteer in bushfire affected areas

Up to \$5,000 in emergency cash grants for employees in affected areas who need emergency relief

For Government Financial Assistance

You may also be eligible for Commonwealth and/or State Government financial assistance. For more information or to check if you're eligible, visit one of the following links:

Australian Government

NSW

VIC

SA